



Customer Service Feedback Form

Thank you for visiting HIROC! We value all of our customers and strive to meet everyone's needs.

Deliver your Feedback to Christina Giannone, Manager, Human Resources using any one of the following options:

By phone to: 416-733-2773

By email to: hr@hiroc.com;

By mail to: 4711 Yonge Street, Suite 1600, Toronto, ON M2N 6K8

Via online at: www.hiroc.com

Please tell us the date and location of your visit:

Date: _____ Location: _____

1. Were you satisfied with the customer service we provided you?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

2. Was our customer service provided to you in an accessible manner?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

3. Did you experience any problems accessing our goods and services?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

Contact Information (optional)

Name: _____ Phone Number: _____
Email: _____ Mail: _____



In accordance with HIROC's Accessibly Customer Service Policy, if you have provided your contact information, we will contact you within 10 business days of the receipt of the completed Customer Service Feedback Form.