



## SPOTLIGHT on safety

Monday, April 27, 2020 | Toronto Hilton Hotel

### How together we can turn the corner on patient safety

- 7:30 AM Registration and Breakfast
- 8:15 AM **HIROC AGM** (for HIROC Subscribers only)
- 9:00 AM **Opening Remarks**, Catherine Gaulton (HIROC CEO)
- 9:05 AM **Patient Experience**, Beverly Lanning
- 9:25 AM **Opening Keynote, The New World of Cyber Response**  
Kevvie Fowler, Partner, Global Incident Response Leader & National Resilience Leader, Deloitte
- 10:00 AM **The Changing Healthcare System: Leadership Lessons**  
Matthew Anderson, President and CEO (Ontario Health), Scott Livingstone, CEO (Saskatchewan Health Authority)
- 10:30 AM Refreshment & Networking Break
- 10:45 AM **HIROC Safety Grants in Action: Rapid-fire Presentations (Part 1)**
- 11:15 AM **Morning Breakout**  
**Overview of Claims Trends and How HIROC and its Partners are Responding (Launch of Sexual Assault Toolkit)** (main room), Wendy Whelan (BLG), Lori Borovoy, Gareth Lewis & Marnie MacPhee (HIROC)  
**Navigating a Cyber Breach – Tabletop Exercise** (breakout room), Kopiha Nathan (HIROC)
- 11:50 AM **Afternoon Keynote, Count on Me! Creating a “Speaking Up” Environment of Psychological Team Safety**, Dawne Barbieri, Interim Vice President, Academics & CNE (Ontario Shores Centre for Mental Health Sciences)
- 12:30 PM Lunch & Networking
- 1:30 PM **Afternoon Breakout**  
**An Inside Look at Property Insurance – In Conversation with David Thompson (FM Global)** (main room)  
**Perinatal and Obstetrics: Collaboration and Safety in the Spotlight** (breakout room) *Stay tuned for speaker announcement*
- 2:00 PM Refreshment & Networking Break
- 2:15 PM **HIROC Safety Grants in Action: Rapid-fire Presentations (Part 2)**
- 2:45 PM **Closing Keynote, Learning from Other Sectors: Air Canada and Safety**, Samuel Elfassy, Vice President, Safety, Air Canada; Chair, North York General Hospital Board of Governors



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8:00 AM - **HIROC Breakfast and Orientation**  
9:00 AM

### Track 1 - Advancing Risk Management and Safety Clinic *(Space limited to 150 delegates)*

- 9:05 AM **Opening Remarks - Introduction to Risk Management,**  
Trevor Hall, Joanna Noble, Stefano Gelmi (HIROC)
- 9:35 AM **Integrated Risk Management Journey, Value and Opportunities - A Health Leader's Perspective,** Mark Goldbloom (SickKids Foundation)
- 10:20 AM Refreshment Break
- 10:35 AM **Your Experience, and Working Together - Workshop**
- 12:00 PM **IRM Engagement - How to Keep Leaders Motivated and Informed**  
Joy Tetlock and Michelle Taylor (Northern Regional Health Authority, Manitoba)
- 12:45 PM **Morning Closing Remarks,** Arlene Kraft (HIROC)
- 12:50 PM Lunch & Networking
- 1:25 PM **Risk Register Workshop - Your Questions / Sample Topics (Optional)**
- Inputting a Risk
  - Risk Rating
  - Generating Reports
  - Actions/Progress Notes
  - Risk Prioritization
- 2:15 PM **Final Closing Remarks**

### Track 2 - Subscriber Visits *(Limited Spots Available)*

- 10:30 AM - **Integrated Governance and Model of Care - Balancing Quality Risk Performance to Celebrate Change**  
12:00 PM *Location: 555 University Avenue, Toronto • Hosted by: Christina Bartha and Neil Carson (SickKids)*
- Human Factors 101: Creating Safe Human-Centred Experiences + Lab Tour**  
*Location: Healthcare Human Factors Lab - 190 Elizabeth Street 4th floor, RF Elliott Building*