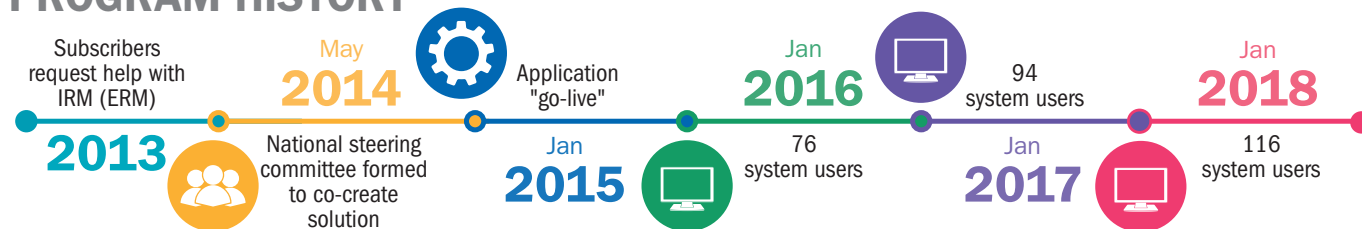


PROGRAM HISTORY



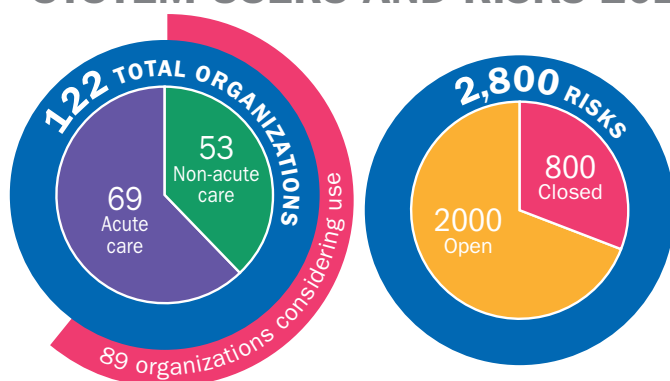
TOP THREE IDENTIFIED BEST PRACTICES FOR EFFECTIVE IRM

- 1** Board and senior leadership ownership
- 2** Focus on risks to key strategic objectives (including those related to care, human resources, leadership, external relations, IM/IT, facilities, etc.)
- 3** Keep it simple

PROGRAM COMPONENTS



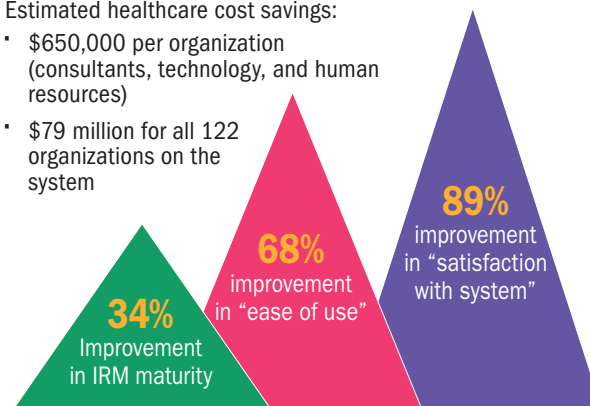
SYSTEM USERS AND RISKS 2019



PRE/POST IMPLEMENTATION EVALUATION

Estimated healthcare cost savings:

- \$650,000 per organization (consultants, technology, and human resources)
- \$79 million for all 122 organizations on the system



TOP RISKS SNAPSHOT – ALL ORGANIZATIONS

	FREQUENCY	LIKELIHOOD	IMPACT	RATING
1	Revenue/funding	Politics	Suicide/self-harm	Politics
2	Recruitment/retention	Length of stay	Abduction	Acuity
3	Access	Acuity	Diagnostic errors	Patient falls
4	Regulations/legislation	Alignment acute/non-acute	Multi-incident	Access
5	Communication/coordination	Access	Patient falls	Diagnostic errors

Legend: ■ Care ■ Human Resources ■ Financial ■ Leadership ■ External Relations ■ Information Management/Technology ■ Facilities ■ Regulatory ■ Regulation - Professional □ Others